

# QuestionPoint

## In the LIS Classroom

QuestionPoint's reference management service provides thousands of libraries worldwide with the tools they need to interact with their users in multiple ways. Expose your students to this powerful virtual reference tool. QuestionPoint in the classroom will maximize their LIS education and develop their virtual reference skills.

**A wealth of resources – at no cost.**

LIS programs can obtain a free account, which will allow faculty members and students to use the QuestionPoint virtual reference software.

**A unique teaching vehicle.**

QuestionPoint is a great way to examine virtual reference environments and best practices in the classroom.

Students can experience simulated chat reference interactions and become familiar with an online reference management environment.

Transcripts of chats can be saved and reviewed in class to provide discussions on best practices and reference service provision.

# QuestionPoint in the LIS classroom.

## Learning resources available with free LIS account

**Access to software** librarians use and ability to conduct chats, email and review transcripts within class setting.

**Training and information modules** on virtual reference, best practices for virtual reference and QuestionPoint.

**Sample questions and transcripts** to use for classroom exercises.

**List of suggested readings and lessons** on virtual reference.

For more information, contact  
Becky Hawk at [hawkb@oclc.org](mailto:hawkb@oclc.org)

Or visit <http://www.oclc.org/community/education/lis>

## QuestionPoint – at a glance

**Web-based chat** and cooperative reference tools require no special software and browser plug-ins.

**Reach out to users from every Web page** with “Qwidget,” QuestionPoint’s chat widget. The Qwidget can also be placed on Facebook pages and accessed via mobile devices.

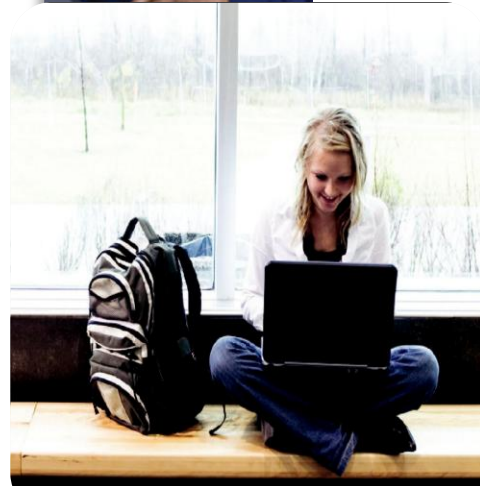
**Text a Librarian** and QuestionPoint have teamed up to enable seamless integration of Mosio’s Text Librarian text messaging reference software with QuestionPoint.

**Subject referral** through the Global Reference Network provides access to libraries worldwide.

**Q&A Knowledge Base** that is carefully reviewed and maintained by librarians.

Enhance  
classroom lessons  
with hands-on  
experience.

Get a free  
QuestionPoint  
LIS account for  
your class!



To learn more about QuestionPoint,  
visit [www.oclc.org/questionpoint](http://www.oclc.org/questionpoint)