

Diarist Follow-up Interview Questions for Emerging, Establishing, Embedding, and Experiencing Participants

1. Explain a time in the past month when you were **SUCCESSFUL** in completing an **ACADEMIC** assignment. What steps did you take?

[Probes: What resources did you choose to use? Why? What made you take these steps? What made you choose these resources instead of others? What made these resources easy/difficult to use? Why do you think your approach worked? What new approaches did you try? How did you find out about it? Did someone tell you or did you find it on your own? What made this a good choice for you?]

2. Think of a time fairly recently when you **struggled** to find appropriate resources to help you complete an **ACADEMIC** assignment. What happened?

[Probes: What resources did you choose? Why did you choose them? What made you take these steps? What made you choose these resources instead of others? Why do you think this approach did not work?]

3. Explain a time in the past month when you were successful in getting what you needed in a **PERSONAL** situation. What steps did you take?

[Probes: What resources did you choose to use? Why? What made you take these steps? What made you choose these resources instead of others? What made these resources easy/difficult to use? Why do you think your approach worked? What new approaches did you try? How did you find out about it? Did someone tell you or did you find it on your own? What made this a good choice for you?]

4. Explain a time in the past month when you were **NOT** successful in getting what you needed in a **PERSONAL** situation. What steps did you take?

[Probes: What resources did you choose? Why did you choose them? What made you take these steps? What made you choose these resources instead of others? Why do you think this approach did not work?]

5. Tell me something interesting that has happened in the past month in the social media that you used for **ACADEMIC purposes**.

[If not understanding the question, give the following examples, bookmarking, RSS web feeds, wikis, blogs, etc. Probes: What made you use this? Do you feel that the use of this social media technology was successful/worked for you? Explain why or why not.]

6. Tell me something interesting that has happened in the past month in the social media that you used for **PERSONAL** situations.

[If not understanding the question, give the following examples, bookmarking, RSS web feeds, wikis, blogs, etc. Probes: What made you use this? Do you feel that the use of this social media technology was successful/worked for you? Explain why or why not.]

7. What do you have to add to our discussion today about how you got information in the past month for both **PERSONAL** and **ACADEMIC** situations?