

## UnityUK User Group Meeting

16 May 2017, The British Library, London  
30 May 2017, The British Library, Boston Spa

| Time          | Agenda   |
|---------------|--|
| 10:00 – 10:15 | <b>Welcome &amp; Coffee</b><br><i>Natalie Ansell, Internal Account Manager, OCLC and Annie Charlton, Project Manager, OCLC</i> |
| 10:15 – 11:00 | <b>UnityUK Update</b><br><i>Annie Charlton, Project Manager, OCLC</i>  |
| 11:00 – 11:15 | <b>Support Update</b><br><i>Natalie Ansell, Internal Account Manager, OCLC</i>   |
| 11:15 – 11:45 | <b>Refreshments</b>  |
| 11:45 – 12:00 | <b>Account Management Update</b><br><i>Natalie Ansell, Internal Account Manager, OCLC</i>                                      |
| 12:00 – 12:30 | <b>The British Library Update</b><br><i>Joanne Cox, Key Relationship Manager, The British Library</i>                          |
| 12:30 – 13:00 | <b>Questions and Closing Remarks</b>   |

# UnityUK User Group Meeting

23 May 2017, OCLC Offices, Sheffield

| Time          | Agenda  |
|---------------|---|
| 12:00 – 12:30 | <b>Welcome &amp; Lunch</b><br><i>Natalie Ansell, Internal Account Manager, OCLC and Annie Charlton, Project Manager, OCLC</i> |
| 12:30 – 13:15 | <b>UnityUK Update</b><br><i>Annie Charlton, Project Manager, OCLC</i>   |
| 13:15 – 13:30 | <b>Support Update</b><br><i>Ruth Abbey, Application Support Manager, OCLC</i>   |
| 13:30 – 14:00 | <b>Refreshments</b>   |
| 14:00 – 14:15 | <b>Account Management Update</b><br><i>Natalie Ansell, Internal Account Manager, OCLC</i>                                     |
| 14:15 – 14:45 | <b>The British Library Update</b><br><i>Joanne Cox, Key Relationship Manager, The British Library</i>                         |
| 14:45 – 15:00 | <b>Questions and Closing Remarks</b>  |

# UnityUK User Group Meeting

25 May 2017, Webinar

| Time          | Agenda  |
|---------------|---|
| 10:00 – 10:10 | <b>Welcome</b><br><i>Natalie Ansell, Internal Account Manager, OCLC and Annie Charlton, Project Manager, OCLC</i> |
| 10:10 – 10:55 | <b>UnityUK Update</b><br><i>Annie Charlton, Project Manager, OCLC</i>   |
| 10:55 – 11:10 | <b>Support Update</b><br><i>Ruth Abbey, Application Support Manager, OCLC</i>                                     |
| 11:10 – 11:25 | <b>Account Management Update</b><br><i>Natalie Ansell, Internal Account Manager, OCLC</i>                         |
| 11:25 – 11:50 | <b>The British Library Update</b><br><i>Joanne Cox, Key Relationship Manager, The British Library</i>             |
| 11:50 – 12:00 | <b>Questions and Closing Remarks</b>  |