Libraries at the Crossroads
Resolving Identities

EMEA
REGIONAL COUNCIL MEETING
BERLIN
21-22 FEB. 2017

#EMEARC17
NDU Libraries & WorldShare® ILL
Leslie Alter Hage, University Librarian
Notre Dame University-Louaize (Lebanon)
Special Thanks to:

• Maroun El Rayess, Specialist & Head, Access Services Department, NDU Libraries

• Charla Chebl, Senior Librarian & Head, Cataloging Department, NDU Libraries
ILL Services at NDU ~ 2007-2017

Lebanese ILL/DD Services

[Logos of various universities and organizations]
ILL Services at NDU ~ 2007-2017

- Summer 2007 ~ NDU Libraries joined OCLC
- Primarily downloading print bibliographic records and manually updating holdings in WorldCat®
ILL Services at NDU ~ 2007-2017

• Fall 2015 ~ Joined OCLC’s WorldShare® ILL Network

• e-Books, e-Serials and database holdings updated
Borrowing vs. Lending Comparison

Statistics are for the Academic Year: September 1 to August 31

*September 1, 2016 to February 21, 2017
Local vs. International Comparisons

Statistics are for the Academic Year: September 1 to August 31

*September 1, 2016 to February 21, 2017
Positive Feedback from Users

“Your ILL services are great! I’m requesting a lot of books these days.”

Eugene R. Sensenig, Ph.D.
Associate Professor
Faculty of Law and Political Science
Challenges

• Approximately 50% of our print holdings still need to be added WorldCat®
• Some inaccuracies in e-Resources holdings
• Requests for loans of our e-books cannot currently be accommodated
• Inter-operability issues between the local ILL management tool (CLIO) and WorldShare® ILL
Conclusion

• Participation in the WorldShare® ILL network has provided significant benefits to the NDU Libraries
  – Increased productivity and saves time for library staff
  – Increased access to materials not owned by the library
  – Increased use of library materials owned by the library
  – Highly satisfied NDU Libraries users