



Global Council Year Two: The Power of Cooperative  
Problem Solving is Enhanced by Many Voices  
Annual Report 2010/11  
August 1, 2011

Appropriately for our worldwide cooperative, we developed this year's ambitious plan in the context of a strategic and global focus, building on the significant accomplishments of the regional and global councils last year. We were also mindful of new issues identified by members as well as the Board of Trustees and OCLC staff in articulating a plan of activity. We focused on initiatives that impact how we advance our shared mission. We believe in working together and our plan is appropriately titled the *Power of Cooperative Problem Solving is Enhanced by Many Voices*.

The [Annual Plan](#) identified key areas in which our work could productively advise OCLC's strategic directions and development of services. In broad terms, our activities related to the following.

- WorldCat quality and sustainability
- Communication within the OCLC cooperative
- Cost sharing principles and models
- Collaboratively building Web-scale with libraries and OCLC's Web services
- WorldCat in the Global Information Environment

We met our goals through in-person and virtual Global Council (GC) meetings as a whole and through the work of committees, task forces and ad hoc working groups. With the conclusion of the GC Virtual Meeting on June 17, 2011, we concluded the year with a solid record of achievement. Together, we:

- Engaged delegates and OCLC in Regional and Global Council discussions on enhancing WorldCat quality, advised OCLC on priorities for future enhancements,
- Provided guidance on WorldCat quality by revising the *Guidelines for Contribution to WorldCat*,
- Addressed WorldCat sustainability through ratification of *The WorldCat Rights and Responsibilities Dispute Resolution*, which was adopted by the Board of Trustees in June 2011,
- Engaged delegates and OCLC in discussions on the key strategic direction of collaboratively building Web-scale capacity and developing Web services for members,
- Engaged delegates and OCLC in discussing WorldCat in the global information arena, including the relevance of open data licensing, current events in linked data, and the National Library of Australia/OCLC partnership,
- Engaged delegates in discussions on community/non-revenue generating services and the development of cost sharing models that would incorporate the principles adopted the previous year,
- Approved the *Final Report and Recommendations from the Cost Sharing Models Task Force* (03 June 2011) for transmittal to OCLC,
- Learned about member activities in areas including linked data, research data management, disaster assistance to local communities, cost-effective processing of archival materials, and a major European initiative of archives, museums and libraries making their cultural heritage accessible to society at large, and in collaborating with other aggregators of content in a wider European information space,

- Led delegates and OCLC in a discussion of communication opportunities and challenges, with recommendations to follow from the Global Council Communications Task Force, and
- Assessed the new governance structure in discussions of unfulfilled expectations, membership strategies, and successes.

During the year, virtually all of the Global Council delegates participated in GC discussions and the annual meeting. In addition, many members, GC delegates, Board trustees and OCLC staff gave freely of their time, expertise and energy to move forward the work of the Council in specific activities. To them, we owe a special thanks. A list of these individuals is included in Appendix A.

The Global Council [Mission](#) formally states three goals: participating in OCLC governance, ensuring effective communication within the OCLC cooperative and participating in the OCLC Planning Process. Our voice in the OCLC Planning Process is heard through recommendations and reports of various working groups, committees and task forces, but also through the participation of the Global Council President and Vice President in the annual OCLC management and Board fall retreat.

Our cooperative is strong but as is the case with all organizations, future success is a result of continuing attention to emerging issues and ways of working. Since the governance transition, the Global Council is settling in and raising healthy questions, however, on ways in which we can and should enhance GC's activities on behalf of members and Regional Councils. We must continually set high expectations for Council engagement with OCLC management, the Board, and the Regional Councils on issues that matter to future successes of the cooperative. We must maintain a GC community that is informed of issues and connected with OCLC and Board strategists and decision-makers to be proactive in providing thoughtful input on strategically important questions. Last year we learned virtual meetings of faceless voices don't work nearly as well as meetings among colleagues and friends. We also learned it is critical to schedule multiple discussion sessions during the annual meeting to maximize individual and group sharing of questions, ideas, wisdom and knowledge. Based on our experience, the Global Council and OCLC management have agreed the GC will hold two face-to-face meetings in the coming year (November 2011 and April 2012). This will provide delegates, OCLC staff and the Board with more time for discussions and interactions with each other, the Board and OCLC staff. I want to thank Jay Jordan, CEO and Larry Alford, Chair, BOT for their continuing leadership in listening and responding to the Global Council.

I am proud of the accomplishments of this extraordinarily talented, dedicated and productive group of delegates who have made a positive difference to the well-being of the OCLC cooperative. We focused on initiatives that impact how we advance our shared mission. We worked to understand the unique challenges of individual OCLC members because we as a cooperative will remain relevant and central to our members only if our members continue to provide value to the communities they serve. I salute the vision of my colleagues and thank them for the opportunity and honor of serving as their president.

Thank you one and all.

Respectfully submitted,



Jennifer A. Younger, President  
OCLC Global Council 2011/12

Edward. H. Arnold Director of Hesburgh Libraries Emerita  
University of Notre Dame, Notre Dame, Indiana

Appendix A: Members, GC delegates, Board trustees and OCLC staff participating in Global Council and OCLC committees, task forces, working groups and the annual meeting.

#### **Global Council Communications Task Force**

- William Maes, co-chair, ARC
- Robin Green, co-chair, EMEARC
- Simon Bains, EMEARC
- Hsueh-hua (Sherry) Chen, Asia Pacific
- Kate Gaylord, OCLC staff
- Janet Lees, OCLC staff
- George Needham, OCLC SLT
- Beverly Obert, ARC

#### **Global Council Cost Sharing Models Task Force**

- John F. Helmer, Chair, Global Council Delegate (ARC )
- Lluís Ma. Anglada i de Ferrer, Global Council Delegate (EMEA)
- Saad Azzahri, Global Council Alternate Delegate (EMEA)
- Rosann Bazirjian, Global Council Delegate (ARC)
- Chewleng Beh, Global Council Delegate (Asia Pacific)
- Jan Ison, Global Council Delegate (ARC)
- Debbie Schachter, Global Council Delegate (ARC)
- Anja Smit, Global Council Delegate (EMEA)
- Kendall Wiggin, Global Council Delegate (ARC)
- Jennifer Younger, Global Council President
- Edward W. Barry, Vice Chair, OCLC Board of Trustees
- Bruce R. Kingma, Member, (ARC)
- Daniel Boivin, OCLC staff
- Cathy De Rosa, OCLC SLT
- Brian Lavoie, OCLC staff
- Robin Murray, OCLC SLT
- George Needham, OCLC SLT
- Rick Schwieterman, OCLC SLT
- Arthur Smith, OCLC staff
- Andrew Wang, OCLC SLT
- Pamela Bailey, OCLC staff
- Suzanne P. Lauer, OCLC staff

#### **Global Council Executive Committee (Members and OCLC staff supporting the EC)**

- Jennifer Younger, EC chair, GC President
- Berndt Dugall, GC Vice President
- Vic Elliott, chair, Asia Pacific RC
- Robin Green, Vice-chair, EMEARC
- William Maes, Vice-chair, ARC
- Anne Prestamo, chair, ARC
- Samson Soong, Vice-chair, Asia Pacific RC
- Gwenda Thomas, chair, EMEARC
- Rich Van Orden, OCLC staff
- Suzanne Lauer, OCLC staff

- Janet Lees, OCLC staff
- Nancy Lensenmayer, OCLC staff
- George Needham, OCLC SLT
- Andrew Wang, OCLC SLT

#### **Global Council Nominating Committee**

- Janet Copsey, Chair, Asia Pacific
- ChewLeng Beh, Asia Pacific
- Poul Erlandsen, EMEA
- Robin Green, EMEA
- Robert Shupe, ARC
- Karen Lequay, ARC
- Samson Soong, Asia Pacific

#### **Global Council Working Group to Revise *Guidelines on Contributions to WorldCat***

- Glenn Patton, chair, OCLC staff
- Karen Calhoun, OCLC SLT
- Carol Diedrichs, GC Delegate (ARC)
- Henriette de Kok, GC Delegate (EMEARC)
- Andrew Wells, Member (Asia Pacific RC)

#### **OCLC Membership Committee**

- Bruce Newell, chair, OCLC Trustee
- Poul Erlandsen, GC Delegate (EMEA)
- Kathleen Imhoff, OCLC Trustee
- Samson Soong, GC Delegate (Asia Pacific)
- Wilbur Stolt, GC Delegate (ARC)

#### **OCLC/National Library Advisory Group on National Level WorldCat Records**

- Ted Fons, chair, OCLC
- Raymond Bérard, GC Delegate, EMEARC
- Janet Lees, OCLC staff
- Glenn Patton, OCLC staff

#### **Speakers and other participants (not listed above) at GC April 2011 Annual Meeting**

- Simon Bains, Delegate, EMEARC
- George Buzash, OCLC staff
- Warwick Cathro, Member (Asia Pacific RC)
- Gordon Dunsire, Member, (EMEARC)
- Kathryn Harnish, OCLC staff
- Jay Jordan, OCLC CEO
- Stephen Leonard, OCLC staff
- Dennis Meissner, Member (ARC)
- Jim Michaelko, OCLC SLT
- Elisabeth Niggemann, OCLC Trustee
- Susan Saggio, OCLC staff
- Rich Skopin, OCLC staff