



News and events related to CONTENTdm and its user community

March 2017

CONTENTdm enhancements

The latest CONTENTdm release was on February 16. This release continued the launch of a completely redesigned end-user interface for CONTENTdm. The responsive website adapts to any screen size and has significant usability, performance and accessibility improvements.

This release contained many requested enhancements and new features including

- advanced search
- a PDF viewer
- print & download
- sharing
- a compound object viewer
- IP and user restrictions, and
- full integration with Google Analytics.

For more details about this release, see the release notes that are posted on the [CONTENTdm Support and Training site](#). This release is available to users hosted by OCLC.

The responsive website exists alongside your current 6.x CONTENTdm website. Your public URL still defaults to your 6.x website. Nothing in 6.x is changing. When you are ready for your end users to start using the new responsive website, you will need to contact [OCLC Support](#) to schedule the upgrade.

The next CONTENTdm release will take place on March 16. This release contains several more improvements to the new responsive website.

- Support for advanced customizations that make use of uploaded CSS files
- Support for advanced customizations that make use of uploaded JavaScript files
- Greatly improved speed when switching between items or pages in the compound object viewer
- Improved loading speed of large PDF files
- Improved disaster recovery and backups

Look for the upcoming release announcement with expanded details, including a list of all bug fixes included in the release.

Explore our YouTube videos showcasing the CONTENTdm responsive website



- [Use the image viewer with International Image Interoperability Framework \(IIIF\) Image API support](#) (above)
- [Explore how to customize the website](#)
- [Learn more about the many options for search refinement features](#)

CONTENTdm Collections Featured in the News

The Seattle Public Library uses Google Analytics to shape their CONTENTdm collections



OCLC News Item (February 2017)

The Seattle Public Library has used CONTENTdm to showcase its digital collections since 2008, and has been using Google Analytics to track data about its collections since 2014. CONTENTdm's integration with Google Analytics enables users to construct detailed reports to do an in-depth analysis of collection usage. The library staff started with Google Analytics because they wanted to make data-informed decisions about their collections, and they wanted to learn how their patrons were using the collections. Library staff now report Google Analytics data for their CONTENTdm collections to the library's administration to show what is most impactful.

[Read this OCLC news item](#)

Digital Maryland celebrates local history by adding a letter from George Washington and other items to its CONTENTdm collections

OCLC News Item (January 2017)

Digital Maryland is a collaborative, statewide digitization program headquartered at the Enoch Pratt Free Library/State Library Resource Center in Baltimore, Maryland. Its participants have used CONTENTdm since 2005 to bring their digital collections to life. Digital Maryland has shared approximately 50,000 historical and cultural documents, photographs, and audio and video files from individuals, museums, public libraries, higher education facilities and private institutions.

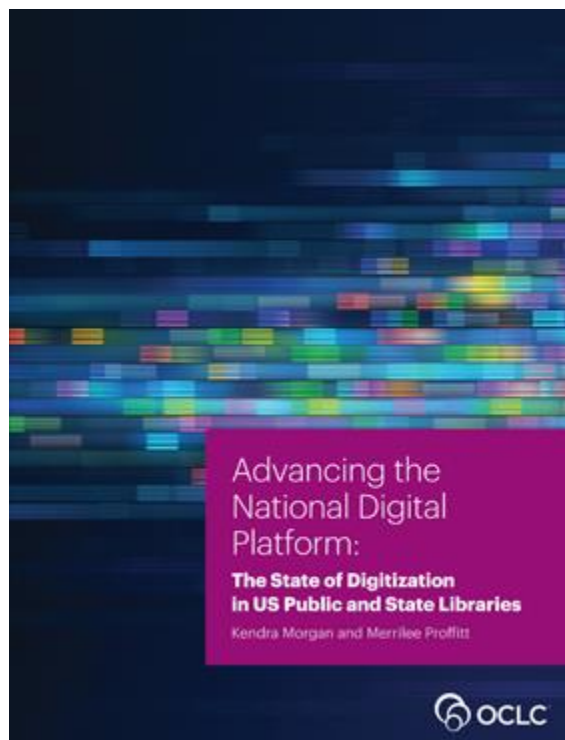
Recently, the Frederick County Public Libraries partnered with Digital Maryland to share three collections online: The Thomas Johnson letters, Frederick County (Agricultural) Extension Office Photographs and Reports, and the Myer Kaplon Photographs.

[Read this OCLC news item](#)

New OCLC Research Report on Digitization in Public and State Libraries

This report summarizes the results of a needs assessment and gap analysis of digitization activities by public libraries and state library agencies in the US. For the assessment, OCLC partnered with the Digital Public Library of America, the Chief Officers of State Library Agencies, and two divisions of the American Library Association: the Public Library Association and the Association for Library Collections & Technical Services.

The project was funded by the Institute of Museum and Library Services through a National Leadership Grant. With the support of this grant, national surveys of public libraries and state library agencies were conducted to gauge the extent to which US public libraries are positioned to support the growth of the national digital platform, primarily through the digitization of their unique collections.



[View the report](#)

CONTENTdm enhancement requests now available in the OCLC Community Center

Do you have enhancement suggestions for CONTENTdm? The OCLC cooperative is built on a foundation of working together to improve library services. If you have a suggestion to improve CONTENTdm, we'd love to hear from you. Please review the list of suggested enhancements by clicking the link below to see if your idea has been submitted. You can view, add comments, and providing a rating for enhancement requests that have been submitted by other community members. If you believe your request is a product defect or bug, please contact OCLC Support.

Note: A Community Center log-in is required to submit a request.

[Share your idea for a future enhancement](#)

CONTENTdm webinar recording and training resources

CONTENTdm Community Insight Series webinar: Using CONTENTdm APIs to customize your site

Andrew Bullen of the **Illinois State Library** has created [A Cookbook of Methods for Using CONTENTdm APIs](#), which gives program examples of how to use the CONTENTdm API (Application Programming Interface) to customize the look of your image collection.

OCLC has developed a number of web-based APIs designed to make all aspects of contributed digital image records available and customizable. Using CONTENTdm's API suite, developers can unlock the full potential of their metadata and images. In this webinar, Andrew Bullen discussed his API Cookbook and how to use PHP and Perl code to harness the power of the CONTENTdm APIs.

[View the recording](#)

Register now for CONTENTdm training webinars in March and May

The fundamentals of using CONTENTdm to manage your digital collections are covered in three upcoming webinars:

1. Getting started with CONTENTdm
2. Working with text in CONTENTdm
3. Maintaining collections in CONTENTdm

[Learn more](#)

Meet the CONTENTdm team

Erik Mayer, OCLC Senior Product Support Specialist

Erik supports operations of all OCLC digital collection services products. In addition, he leads professional services for analysis, quoting and execution on digital-based projects, and he provides product-specific presentations to assist with user on-boarding and training.

Erik's 12-year OCLC expertise in systems necessary to support the use of digital collection services products provides insight and skill to assist users on-boarding to the new subscription service hosted by OCLC via a migration from a local CONTENTdm installation. He'll ensure that your transition experience is as smooth as possible by providing initial communications to address questions and concerns, an overview of all migration activities and timelines, and then a quick turnaround time on the actual migration so you can have your users and staff accessing CONTENTdm at OCLC as quickly as possible.



Erik Mayer

"I worked with Erik Mayer in migrating our CONTENTdm from a locally hosted to OCLC hosted instance, and he was absolutely wonderful to work with. Erik was able to identify solutions to a variety of problems that popped up in a very short period of time, and his patience was immeasurable. I cannot recommend Erik too highly."

Adam Speirs
Archivist
Douglas County Libraries

Have your CONTENTdm collections featured on the CONTENTdm website

Interested in highlighting your unique CONTENTdm collections and sharing them with your fellow CONTENTdm users and the library community? Send a message to [Courtney Myers](#) with the link to your collection to have it considered for inclusion with our [featured collections](#) in the coming months. Selected collections will also be highlighted on the OCLC Facebook and Twitter pages.

[Submit your collection](#)

Need help with CONTENTdm?

Are you a CONTENTdm user who needs assistance? Contact OCLC Support at support@oclc.org or +1-800-848-5800 (US).



**Because what is known
must be shared.®**